

# Local Hazardous Waste Management Program in King County

## 2014 Highlights

The Local Hazardous Waste Management Program is a partnership of over 40 city, county and tribal governments in King County working together to help residents and businesses reduce and safely manage hazardous materials and wastes.

### OVERALL HIGHLIGHTS

In 2014, the Program provided direct service to 90,000 people through collection services, trainings, outreach, site visits and customer service calls. 190,000 people visited the Program's website, [www.hazwastehelp.org](http://www.hazwastehelp.org), and 25,000 people engaged with us through Facebook.

### USE AND STORAGE

- **Business Field Services** – Provided service to 675 businesses, 23% more than 2013. Emphasis on businesses generating the most hazardous waste resulted in proper management of 208% more hazardous waste than 2013.
- **Customer Service Lines** – Answered questions from 12,000 customers through the Household Hazards Line, Business Waste Line, Garden Hotline and IMEX (Industrial Materials Exchange).
- **EnviroStars** – Worked with agency partners to develop an integrated “one-stop” regional environmental recognition program for businesses.
- **Voucher Incentive Program** – Provided \$128,000 in incentives and grants to 178 businesses, leveraging \$404,000 in matching investment for pollution prevention improvements. This included grants to dry cleaners to purchase safer dry cleaning machines.

*Dry cleaner voucher recipients.*



### COLLECTION AND DISPOSAL

- **Collection facilities** – 53,000 residents and businesses disposed of 1,600 tons of hazardous waste at Program collection sites.

**We celebrated the 25th anniversary of the Wastemobile.**

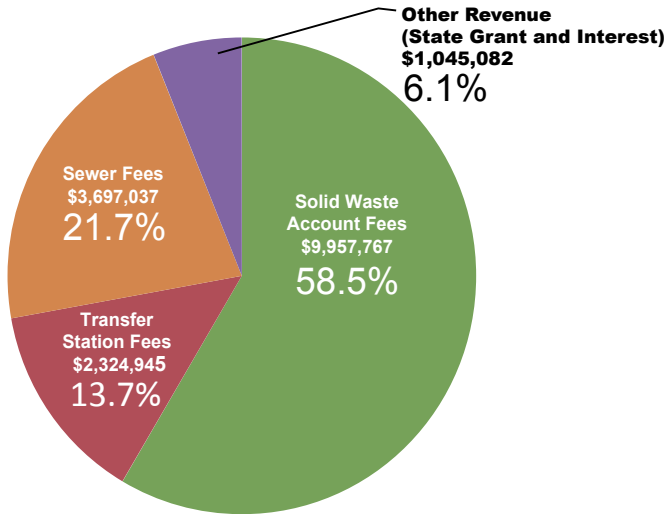


### UPSTREAM AND PRODUCT STEWARDSHIP

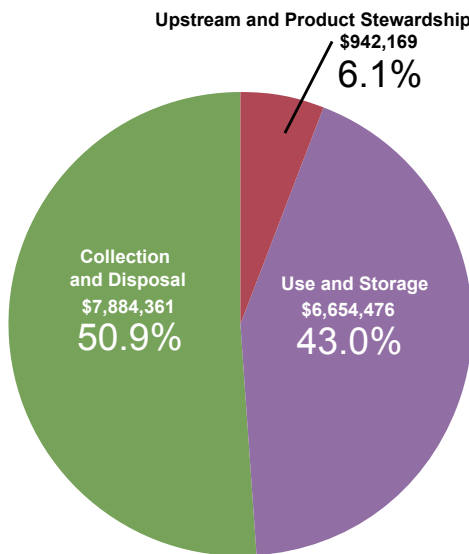
- **Pharmaceuticals** – Prepared to implement a Secure Medicine Return program that requires industry to fund the collection of unwanted household medicines. The program is expected to be fully operational in early 2016.
- **Take It Back Network** – Program partners collected 118,000 mercury-containing fluorescent lights.



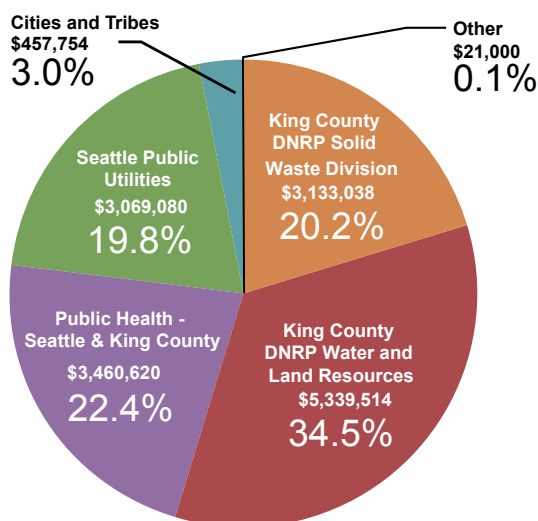
## FINANCIAL Revenue by Type



## Expenditures by Mission Area



## Expenditures by Agency



## RATEPAYER EQUITY

The Program implemented a new rate structure to improve ratepayer equity among commercial and multifamily fees.

### New rates are based on garbage container size

Old rate: \$11.24 for any size

Container Size	Rate
<b>SMALL</b> up to 96 gallons	<b>\$1.46</b>
<b>MEDIUM</b> between 96 gallons & 10 cubic yards	<b>\$12.01</b>
<b>LARGE</b> 10 cubic yards or more	<b>\$46.15</b>

## SERVICE EQUITY

The Program continued to implement its Service Equity Policy. 2014 priorities included funding community partners (African American Reach & Teach Health and Puget Sound Sage) on a community-based leadership development and education project in Tukwila and SeaTac to increase awareness of hazardous materials issues in communities of color and refugees.



Environmental Justice Network in Action at a community event.



## Local Hazardous Waste Management Program in King County

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